# DEPARTMENT of FINANCIAL INSTITUTIONS







# COVID-19 Impact

PRESENTED BY CRISTINA PACK, CREDIT UNION BRANCH MANAGER

KDFI CREDIT UNION DIRECTOR TRAINING

KENTUCKY DEPARTMENT OF FINANCIAL INSTITUTIONS, 2021



- Rapid transition to remote work
- Reduced branch availability
- Reallocation of branch staff to increase call center support
- Further reaching the Credit Union mission of "People helping People" through supporting members in financial distress, emergency lending, and other creative arrangements
- ► Balance sheet growth







Unprecedented asset growth occurred during 2020 due to declined consumer spending declined, multiple economic stimulus payments issued by the federal govt., and expanded unemployment insurance

Assets increased by \$149.6 billion, or 19.59% nationwide between YE-2019 and YE-2020

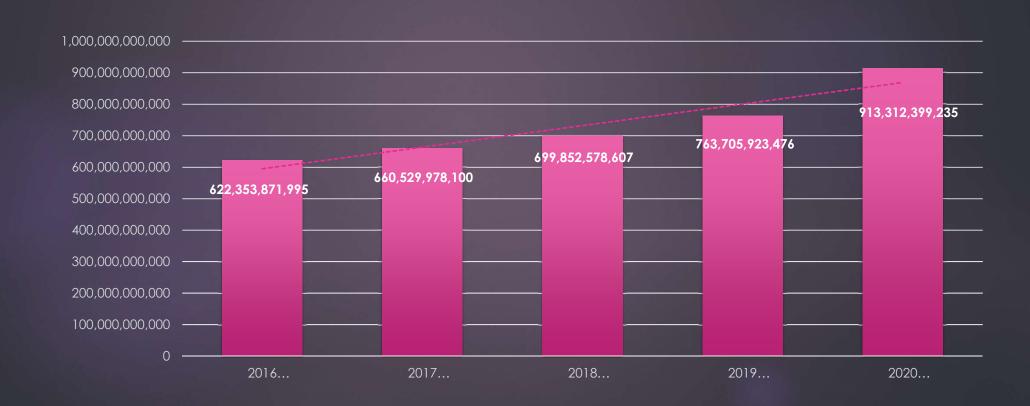
Credit Unions experienced a decline in the Capital ratio as assets grew





## Asset Growth Continued

### 5-Year Asset Trends of State-Chartered Credit Unions Nationwide

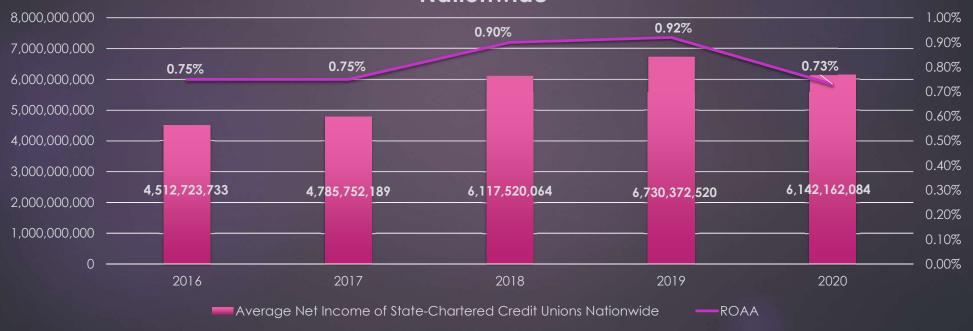




# Earnings

Earnings declined industry wide for all state-chartered credit unions by \$588.2 million, or 8.74% between YE-2019 and YE-2020

# 5-Year Earnings Performance of State-Chartered Credit Unions Nationwide





# Reasons for Decline in Earnings

- Reduced investment income from historically low rates
- Increased provision expenses to anticipate potential loan losses
- Declined fee income from reduced member spending resulting in lower NSF fees and interchange income





### Net Worth

- ► Net worth as a percentage of total assets declined 1.05% between YE-2019 and YE-2020
- ▶ This decline in the NW ratio is attributed to asset growth

### 5-Year NW Ratio Trends of State-Chartered Credit Unions Nationwide





# 5-Year Comparison of Net Worth, Total Assets, and Net Worth Ratio for State-Chartered Credit Unions Nationwide







- ▶ Overall, loans are up \$32.6 billion, or 5.96% between YE-2019 and YE-2020 for state-chartered credit unions nationwide and \$211.8 million, or 6.67% at all KY-chartered credit unions.
- Nationwide, state-chartered credit unions saw increased consumer and commercial real-estate lending due to historically low mortgage rates. Non-real estate lines of credit also increased.
- Similarly, KY-chartered credit unions saw increased trends in both consumer and commercial real-estate.

# 5-Year Loan Trend of All State-Chartered Credit Unions Nationwide

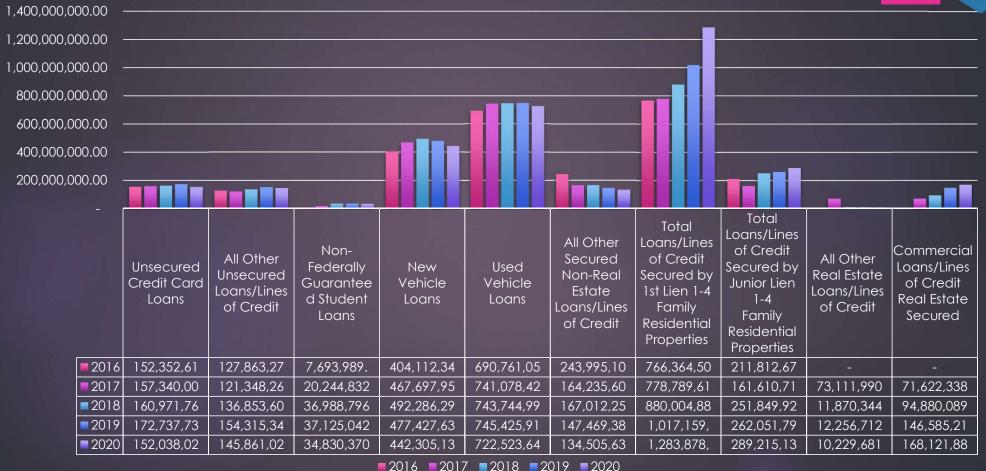




**2**016 **2**017 **2**018 **2**019 **2**020









### Examinations Before COVID-19

What did examinations look like before the pandemic?

► Examiners completed examinations 100% onsite

 Onsite examination time ranged from 1-3 weeks depending on asset size and supervisory concerns

Examiners presented examination reports to the Board in person





# Examinations During COVID-19

How have examinations changed during the pandemic?

- ► The Department shifted its examination posture to 100% offsite
- On rare occasions, examiners may have gone onsite to review documents in which credit union management preferred an onsite review (such as loan files) following agency and credit union safety guidelines
- Examiners presented examination reports to the Board virtually or via teleconference





### Examinations After COVID-19

What will examinations look like post pandemic?

- The Department will implement a hybrid examination process that will include both on and offsite examination procedures
- On versus offsite examination procedures will be determined by:
  - a. Credit Union management's preference and ability to accommodate offsite work and/or an onsite presence;
  - Examination staff's ability to effectively complete the assignment or procedure remotely;
  - c. The credit union's risk profile and prior examination concerns







- NCUA Asset Thresholds <a href="https://www.govinfo.gov/content/pkg/FR-2021-03-23/pdf/2021-05967.pdf">https://www.govinfo.gov/content/pkg/FR-2021-03-23/pdf/2021-05967.pdf</a>
- 2. Prompt Corrective Action Regulatory Relief Measures in Response to the COVID-19 Pandemic <a href="https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/prompt-corrective-action-regulatory-relief-measures-response-covid-19-pandemic">https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/prompt-corrective-action-regulatory-relief-measures-response-covid-19-pandemic</a>
- 3. Working with Borrowers Affected by the COVID-19 Pandemic <a href="https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/working-borrowers-affected-covid-19-pandemic">https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/working-borrowers-affected-covid-19-pandemic</a>
- 4. Summary of the Coronavirus Aid, Relief, and Economic Security (CARES) Act <a href="https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/summary-coronavirus-aid-relief-and-economic-security-cares-act">https://www.ncua.gov/regulation-supervision/letters-credit-unions-other-guidance/summary-coronavirus-aid-relief-and-economic-security-cares-act</a>

